

# The Extended Services Web-Platform – Training note

## 1. INTRODUCTION

The Extended Services platform is dedicated to ensuring the long-term integration, support and continuation of the Custom-IMD vision throughout Europe and beyond the timeframe of the project.

The Extended Services Platform is being developed for interfacing researchers; end-users; service providers; regulatory bodies and decision makers; industry associations; health care providers; capital investors; and other key stake-holders; and providing a platform for the long-term and continued delivery of information, services and support.

The Extended Services Platform is a web-based platform in which the extended services and information will be implemented. This web-based platform has a public section, a section restricted to consortium members and sections with access restricted to certain groups determined by the consortium.

## 2. CONTENT AND STRUCTURE OF THE EXTENDED SERVICES PLATFORM

The following table lists and describes the information that is or will be provided through the Extended Services platform.

Service / Category	Description	Level of dissemination
<b>eLearning</b>	On-line training contents. Here the on-line based training platform to be developed in WP9 "Training and Education" will be incorporated. This allows for easy access of the training material via the internet. However, the access may be restricted to certain groups of people who are eligible to participate in the training (to be determined by the consortium).	Restricted to certain groups
<b>eLibrary</b>	Access to articles, papers and other project related content. The articles and papers relevant for Custom-IMD published by the project partners should be included as a downloadable full text (if that doesn't cause copyright problems). Also other literature that project partners have researched and that may be useful for other project partners can be uploaded here.	Restricted to consortium members or public, depending on copyrights

<b>News</b>	News that are relevant for the Custom-IMD project or information supplied by the companies in the project are presented in this section. Also any news concerning the ES Platform itself, e.g. updates in one of the other sub-categories of the website. News that contain confidential information will be only visible for consortium members, other news will be public.	Public or restricted to consortium members, depending of the nature of the news
<b>Technology watch</b>	A continuous gathering and systematic analysis of strategic information related to technologies and their tendencies. Here the results of WP8 task 5 (monitoring of the current state-of-the-art and technological and clinical advancements) will be presented. This improves the awareness of all project partners of the state-of-the-art and of future demands. In addition, new ideas and technologies that are useful for the project might be found in this section.	Restricted to consortium members
<b>Legal and regulatory support and news</b>	Results of WP8 task 3 "Regulatory Support" will be provided here. Downloadable texts of relevant laws will be provided and procedures and regulations for medical devices etc. described. Also contact information of regulatory bodies will be made available.  Updates and changes in regulations and laws will be posted here.	Restricted to consortium members
<b>Materials database</b>	Here information provided by Rapra, derived from the materials matrix, can be presented. This database will provide information on the materials developed within Custom-IMD as well as information derived from a variety of other sources including commercial literature (including literature on competitive systems), the internet, learned Journals. The nature of the information will include material properties, standards governing the manufacture, use and acceptance of the materials for medical applications. A lot of information can be derived from the materials matrix (WP1).	Restricted to consortium members
<b>Funding opportunities</b>	Here the results of WP8 task 4 "Integration of European investment" will be presented. Both private and public	Restricted to consortium

	funding opportunities will be covered and details on terms and conditions will be given. Also funding sources provided by the EC, including the European Investment Bank, will be described. This information aims at facilitating the planning of new projects in continuation of Custom-IMD, extension of the Custom-IMD activities by added funding and spin-off company start-ups.	members
<b>Partners showroom</b>	In this section all Custom-IMD partners can upload information about their company or organisation, with advertising brochures, information about their products and services, data sheets and links to their websites. This helps other consortium partners learning more about the consortium, contributes to public relations and demonstrates the competences of the consortium partners to the public.	Public
<b>Links</b>	Links to other useful information (if suitable RSS feed). Examples for relevant links are a link to the Rapid Manufacturing platform <a href="http://www.rm-platform.com/">http://www.rm-platform.com/</a> ; links to various European Commission web-services, e.g. <a href="http://cordis.europa.eu/en/home.html">http://cordis.europa.eu/en/home.html</a> or links to healthcare standards, e.g. <a href="http://www.hl7.org.uk">http://www.hl7.org.uk</a>	Public
<b>Help desk / Contact</b>	A contact form that allows users to ask questions will be implemented. Possibly new partners or customers can be found that way. This feature may also increase the consortium's awareness of market demands and customers requirements.	Public

The upload of information to the Extended Services website can be done by each partner (and not by a webmaster). That way, problems related to handling and transferring large amounts of data are reduced. In order to ensure the quality and suitability of the published information, an approval mechanism will be employed before uploaded content is made accessible on the internet.

Some of the basic categories in the list shown above are already implemented in the web-based platform, as shown in Figure 1 ("Main Menu"). In the coming months the website will be continuously filled with content according to the table shown above. This first list of services and information will be continuously updated and extended.



Figure 1

### 3. HOW TO USE THE EXTENDED SERVICES PLATFORM

In order to use the Extended Services platform, please first select the language (top of the page, see Figure 2). Currently available are the languages English and Spanish, a translation into Polish language is planned. The public sections of the website are readily accessible. For access to the restricted access sections, you need to login (Login form, left side, compare Figure 2). If you don't have a username and password yet, you can use the "Register" form (below the login button, see Figure 2).

English ▾ Home Contact Us Links search...


**Home**

**Main Menu**

- Home
- e-Library
- Materials Database
- Technology Watch
- Partners Showroom
- Links
- Helpdesk/Contact Us
- Search

**Latest News**

Welcome to the CustomIMD extended services platform  
 Laser Med  
 Sant Pau  
 AZM  
 Udiat

**Popular**

Sant Pau  
 Laser Med  
 AZM  
 ILT  
 ASCAMM

**Welcome to the CustomIMD extended services platform**

A web-based platform will be developed interfacing researchers; end-users; service providers; regulatory bodies and decision makers; industry associations; health care providers; capital investors; and other key stake-holders; and providing a platform for the long-term and continued delivery of information, services and support.

**Login Form**

Username

Password

Remember me

Login

Lost Password?  
 No account yet?  
 Register

**Syndicate**

RSS 0.91  
 RSS 1.0  
 RSS 2.0  
 ATOM 0.3  
 OPML SHARE IT!

**Who's Online**

We have 1 guest online



**Customised Implants in 48h.**

SME Supply Chain Integration for Enhanced Fully Customisable Medical Implants, using New Biomaterials and Rapid Manufacturing Technologies, to Enhance the Quality of Life of EU citizens.



Cranio  
Maxilo  
Facial



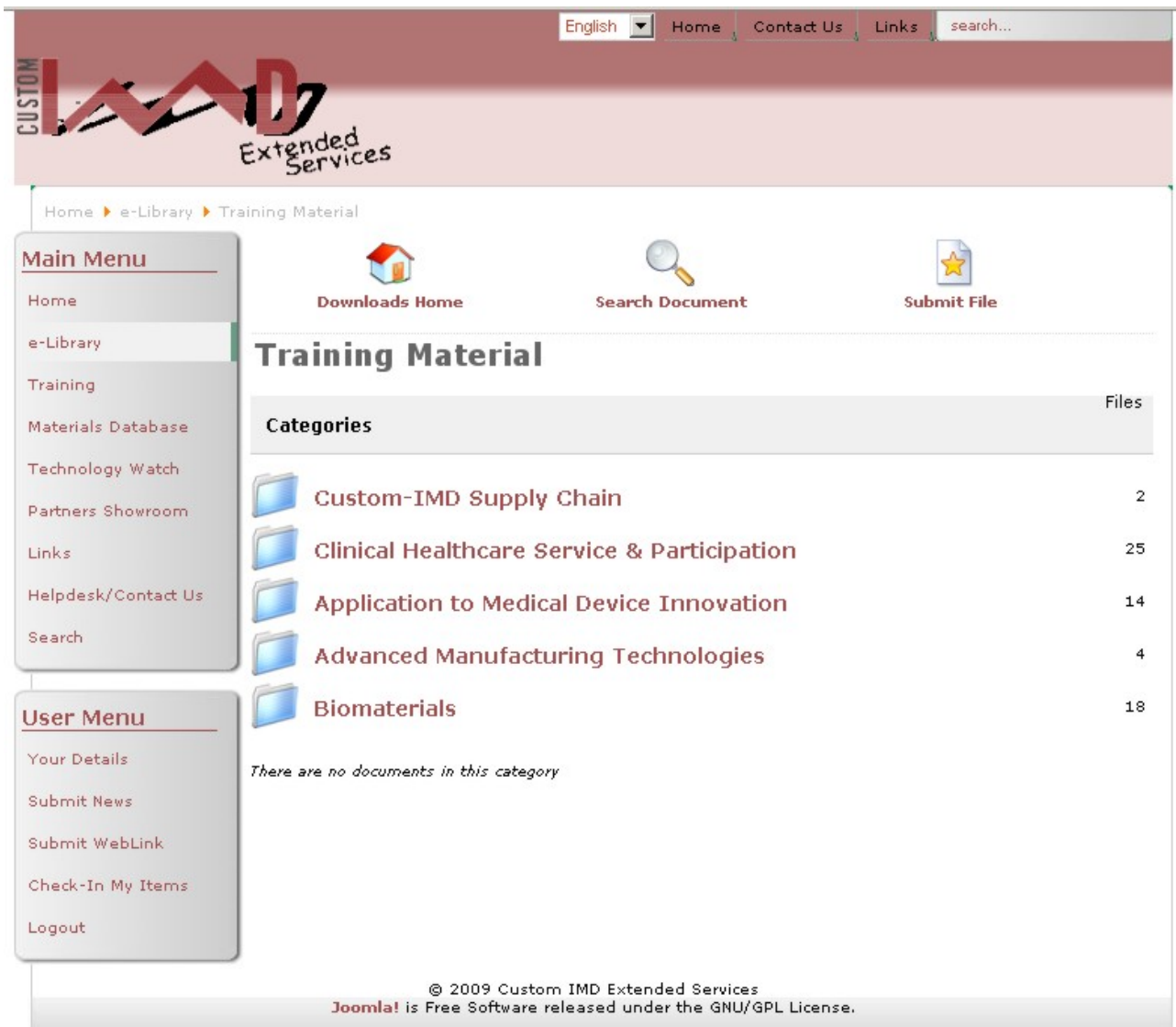
Spinal



Dental



Figure 2



The screenshot shows the website interface for Custom IMD Extended Services. At the top, there is a navigation bar with a language dropdown set to 'English', and links for 'Home', 'Contact Us', and 'Links'. A search bar is also present. Below this is a large banner with the 'CUSTOM IMD Extended Services' logo. A breadcrumb trail indicates the current location: 'Home > e-Library > Training Material'. On the left side, there are two vertical menu boxes: 'Main Menu' and 'User Menu'. The 'Main Menu' includes links for Home, e-Library, Training, Materials Database, Technology Watch, Partners Showroom, Links, Helpdesk/Contact Us, and Search. The 'User Menu' includes links for Your Details, Submit News, Submit Weblink, Check-In My Items, and Logout. The main content area features three icons: 'Downloads Home', 'Search Document', and 'Submit File'. Below these is a section titled 'Training Material' with a sub-section 'Categories'. A table lists the categories and the number of files in each:

Categories	Files
Custom-IMD Supply Chain	2
Clinical Healthcare Service & Participation	25
Application to Medical Device Innovation	14
Advanced Manufacturing Technologies	4
Biomaterials	18

Below the table, it states: 'There are no documents in this category'. At the bottom of the page, there is a copyright notice: '© 2009 Custom IMD Extended Services Joomla! is Free Software released under the GNU/GPL License.'

Figure 3

Various documents and training material can be found in the sections "e-Library" and "Training" (Figure 3). Select a category to view the files available. Select the buttons "view" or "download" to view or download the respective file.

In order to upload a new file to the extended services platform, select the button "Submit File" (mid-right in Figure 3). For these actions you need to be logged in.

The other sections of the extended services website can be used in a similar way. If you need help, you can use the "Helpdesk/ Contact Us" form.